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STANDARD TOUR OPERATOR RATES, TERMS, AND CONDITIONS 2024 AND 2025

VALIDITY: CONTRACT VALID BETWEEN KONTIKI SERENGETI CAMP 2024 AND 2025

KON TIKI SERENGETI TENTED CAMP IN CENTRAL SERENGETI

1. Locations and Season Operating: - Located in Central Serengeti (Kimareshi 3), open all year round

2.1. Accommodation is on a full board basis per person per night. Prices are only in USD

Rates are exclusive of the Tourism Development Levy, which currently is 1% of the nightly rate.

All NET rates are non-commissionable

2024 HIGH SEASON – 1st January – 31st March and 1st June – 31st December

	NET	RACK
Double/twin	130	210
Single room	150	240
Triple	110	120

2024 LOW SEASON - 1st April – 31st May and November

	NET	RACK
Double/twin	110	130
Single	130	150
Triple	100	100

TANZANIA RESIDENCE RATE: 75 USD per person per night flat rate all season
: 50% for CHILDREN 5-15 years

2025 HIGH SEASON – 1st January – 31st February and 1st June – 31st December

	NET	RACK
Double/twin	150	220
Single room	180	270
Triple	120	130

2025 LOW SEASON - 1st March – 31st May and November

	NET	RACK
Double/twin	120	150
Single	150	170
Triple	110	120

TANZANIA RESIDENCE RATE: 100 USD per person per night flat rate all season
: 50% for CHILDREN -15 years

Facilities in KON TIKI SERENGETI tented camp:

- Twin or double tents with extra bed possibility
- Shower and toilet in each tent with 24 hours
- Charging station for phones and cameras in each tent
- 1 pair of binoculars provided in each tent for the guests to use while e staying in camp
- Wi-Fi in the restaurant area
- Restaurant and fully stocked bar
- Campfire area

2.2. Rates Include:

Full Board accommodation, coffee, tea, and water during meals, and free Wi-Fi.

Full Board is a bed, Breakfast, lunch, and dinner. Lunch can be a hot lunch or take away lunch box.

2.3 Rates exclude:

Park fees, Concession fees, Special Camp Site fees, soft drinks, alcoholic drinks, transfers to and from the camp, flights, game drives, etc, and versions from the Camp and Tourism Development Levy.

2.4 Guides:

Guides' Guides meals with their client but they will contribute 10,000 Tsh. **Driver Guides will be accommodated two guides in one tent, bathroom and Toilet are attached beside to the tent with hot water for showering.**

3. Special Diets

A pleasure to cater to special diets, but full information is required when booking so that we can submit the menu for approval to guests before arrival.

4. Payments

30% deposit to confirm the booking

30 days before arrival full payment

Extras are to be settled in full before departure

Cheques returned by the bank will incur a 5% "returned cheque fee"

NOTE: KONTIKI SERENGETI CAMP reserves the right to release any booking that does not comply with the above terms.

Booking Agents shall pay by company cheque or by direct transfer into the "KONTIKI AFRICA " bank account (below) and the paying slip scanned copy emailed to KONTIKI AFRICA.

Email failure a scanned copy of the bank deposit slip may lead to the booking being released to the waitlist. Please always indicate the KONTIKI AFRICA Invoice number and date of check-in.

Banking:

KONTIKI AFRICA COMPANY LIMITED,

US\$ Account No: **9120002501064**

TZS Account No: **9120002501013**

STANBIC BANK TANZANIA LIMITED, Arusha Branch,

Swift Code: SBICTZTX.

Make cheques/transfers payable to the "above account." Please include the invoice number in the transfer information to ease identification.

5. Cancellation Policy & Release Periods

If a confirmed booking is amended or canceled by the booking agent for any reason, the deposit will be forfeited and further penalties are payable by the Booking Agent by the following schedule:

- 60-30 Days Before the scheduled date of arrival: 50 % cancellation fee of the per-person rate
- 29 -15 Days Before the scheduled date of arrival: 75% cancellation fee of the per-person rate
- 15 to the day of arrival: 100 % cancellation fee of the per person rate

6. Provisional Bookings

Provisional Booking will be held subject to availability and at the discretion of KONTIKI AFRICA. KONTIKI AFRICA has the right to charge cancellation fees against Provisional Bookings not canceled or amended as per the cancellation policy

No cancellation fee will be levied if the property is 100% full.

7. Insurance

All guests are expected to have personal emergency evacuation and medical insurance in case of emergency. Proof of insurance may be requested

8. Liability

KONTIKI AFRICA does not and will not accept any responsibility for any accident or incident of any nature involving clients/guests and or staff of any tour company who are at any of the camps or whilst traveling to or from any camp or partaking in any activity, arranged by, associated with or owned by KONTIKI AFRICA.

9. Other Terms and Conditions

- KONTIKI AFRICA reserves the right to alter prices, terms, and conditions at any time. Every effort to provide fair warning will be made. However, every effort will be made to maintain them
- In the event of a change in government taxes, levies, concession fees, or wildlife management fees, KONTIKI AFRICA reserves the right to pass these on to the Agent.
- KONTIKI AFRICA reserves the right to refuse bookings at our absolute discretion.
- KONTIKI AFRICA reserves the right to refuse occupancy to and to expel guests, drivers, and/or guides at our absolute discretion.
- Any disputes or complaints concerning reservations, payments or service shall be made in writing to the Managing Director within 7 working days or it will be deemed that they are void and no compromise will be made to outstanding monies.

10. Refunds

Should any client arrive late or request an early departure, no refund will be granted. Whilst KONTIKI AFRICA will ensure that all anticipated accommodation will be available as planned, there shall be no claim of any nature against KONTIKI AFRICA for a refund, either in part or whole, if any accommodation and or excursion is unavailable, and the reasonable alternative was found or – if a guest were unable to make use of the service for any reason

11. Confidentiality

The Agent confirms that the above contract, rate, terms, and conditions are strictly confidential and that no portion of this agreement may be divulged to any third party

12. Breach

KONTIKI AFRICA will consider any default or non-compliance with any of the terms and conditions contained with this agreement as a breach of contract and therefore make this contract null and void. Furthermore, it may cancel any booking paid or unpaid as a result of such breach and claim damages due to default.

This contract is between

AND

COMPANY REGISTERED NAME _____

POSTAL ADDRESS

PHYSICAL ADDRESS

PHONE NUMBER

FAX NUMBER Email

ADDRESS TIN

NUMBER

VAT NUMBER

Yours sincerely

NAME:

For..... who, by signing this Agreement, warrants are duly authorized to give effect to this Agreement.

Please sign in the space provided below and initial all pages to indicate your acknowledgment and acceptance of the terms contained in the Agreement.

Agreed and accepted by _____ on
SIGNATURE: _____

“Position”

_____ NAME: _____ Who, bY signing
this

The agreement warrants that he/she is duly authorized to give effect to this Agreement.